

REAL ESTATE BULLETIN

Arnold Schwarzenegger, Governor Sunne Wright McPeak, Secretary, Business, Transportation, & Housing Agency

http://www.dre.ca.gov

Department of Real Estate

Winter 2003

Commissioner's Farewell Message

am honored and pleased to have served as Real Estate Commissioner for the past four years. The Department of Real Estate (DRE) has made great progress through the collaborative efforts of a dedicated, exemplary staff, resulting in better service to consumers, the subdivision industry and real estate licensees. In addition to efficiently conducting everyday operations such as administering exams, issuing licenses and public reports, performing audits and completing enforcement actions, the DRE has achieved:

Information Technology Innovations

- Launched **eLicensing**, the interactive online system, which allows real estate license renewal and change transactions to be completed via the Internet. eLicensing helped reduce paperwork and processing timeframes and was well received by real estate licensees. It won the 2003 Microsoft Solution Showcase Award, which recognizes innovation and leadership in government through the use of technology.
- Enhanced and increased use of the **DRE Web site** as a cost effective way to keep consumers, licensees and subdividers well informed. It now includes information in Spanish and Chinese, all DRE publications, more interactive services, time-share information, and most forms and resources to assist licensees to comply with the Real Estate Law. The DRE Web site earned the Association of Real Estate License Law Officials (ARELLO) 2002 Excellence in Communication Award.

- Worked with the Department of Justice to implement an electronic fingerprint information exchange system which, in most cases, helped reduce the turnaround time for the receipt of fingerprint information needed before the issuance of an original real estate license.
- Completed the conversion of outdated internal information technology systems to the new Enterprise Information System (EIS), to centrally locate all of the DRE's information about a person or corporation into one database. EIS streamlined operations and maintenance of DRE information systems.
- Added a "Fax Forms on Request" feature to the Interactive Voice Response telephone system.
- Created a legal brief bank and data base of real estate related cases.

Higher Standards For Real Estate Licensees

Sponsored successful legislation making Real Estate Practice a mandatory college level course to

- obtain a real estate salesperson license.
- Required written examinations for the core continuing education courses to ensure that licensees adequately grasp the subject matter.
- Studied and revamped the real estate license exams for both the real estate salesperson and broker exams.
- **Enacted Regulations** to provide:
 - Disgorgement of real estate commissions earned as a result of unlicensed activities;
 - Completion of a course in Trust Fund Accounting when licensees are found to have trust accounting irregularities; and
 - To preclude registered sex offenders from obtaining a real estate license.

Increased Outreach Efforts

Developed educational videos and workbooks for new home buyers and renters to educate them in the basics of renting and purchasing a

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eLicensing - Try it, you'll like it!

In September 2002, the DRE launched the eLicensing online system at www.dre.ca.gov. Because of its design and user-friendly features it has earned the DRE a Microsoft Solution Showcase Award. But the best reward has been the use of eLicensing by our licensees. The increased use of eLicensing for renewals indicates the growing acceptance of eLicensing and has validated the goal of providing an effective and efficient means of renewing licenses.

When eLicensing debuted in September 2002, the percentage of renewals processed via eLicensing compared to those processed by DRE staff was 3.7% for brokers and 2.2% for salespersons. Each month since then the percentage of

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REAL ESTATE BULLETIN

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STATE OF CALIFORNIA
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Business, Transportation and Housing Agency SUNNE WRIGHT MCPEAK, Secretary

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Commissioner's message

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home. The videos and workbooks will be distributed free of charge to high schools, community colleges, adult education providers and community based organizations throughout the state.

- Sponsored a "how-to" seminar for Spanish speaking consumers about the home buying and loan process, along with resources available to assist them.
- ➤ Increased the Department's capacity to serve non-English speaking clients by expanding the number of DRE forms and publications available in Spanish and Chinese. Contracted with a Telelanguage Interpreter Service to enhance ability to provide service in a vast array of languages.
- To more efficiently and effectively reach a wider audience to increase consumer protection and licensee education, coordinated outreach efforts and programs with other agencies including the Office of Real Estate Appraisers, Department of Corporations, California Housing Finance Agency, Department of Fair Employment and Housing, Department of Consumer Affairs, as well as non-profit organizations and industry groups.

Greater Consumer Protection

- Developed new consumer protection materials:
 - Information for New Home Buyers (available in English, Spanish and Chinese);
 - Tips for Avoiding Predatory Lending (available in English, Spanish and Chinese);
 - Real Estate Recovery Account Brochure (will also be available in Spanish, Chinese); and

- Time-shares Information.
- Combated loan fraud committed against institutional lenders by real estate licensees by working closely with the Federal Bureau of Investigations (FBI) and the federal Department of Housing and Urban Development (HUD).

Help With Housing

- Sponsored "Demystifying the Subdivision Process" seminars to encourage small builders and developers to pursue projects that would revitalize inner-city communities, improve the State's housing stock and increase affordable housing.
- Prepared guidelines for assisted care subdivisions to add clarity to the qualification process for a subdivision public report.
- Facilitated a bill to address bulk sales to merchant builders, thus avoiding duplication of subdivision public report requirements.

Enhanced Education

- Provided funding to the California Community Colleges to update college level instructor/student guides for the core real estate education courses.
- Provided for greater scrutiny and review of continuing education courses and instructors.

It has been a pleasure serving the people of the State of California as Real Estate Commissioner and it is my hope that the real estate industry will continue to strive for excellence in its service to meet the needs of all Californians.

PAULA REDDISH ZINNEMANN Former Real Estate Commissioner Winter 2003 Real Estate Bulletin — Page 3

Try it, you'll like it

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renewal applications processed via eLicensing has grown. During the month of August, 2003, use had increased to 36.8% for brokers and 32.6% for salespersons. Overall in its first year, 7,500+ salesperson renewal applications and 4,300+ broker renewal applications were processed using the eLicensing system. The primary advantages of using this method to renew is that your renewal is processed instantaneously, your record is updated immediately, and the license certificate is printed the following evening. Also, individuals who use eLicensing do not have to worry about their application being lost in the mail or processing delays.

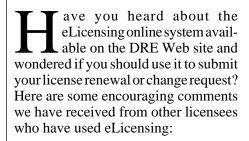
The eLicensing system processes other licensee changes as well, such as change of employing broker, change of mailing address, obtaining duplicate licenses and change of main office addresses. In its first year, the eLicensing system processed 6,000+ salesperson change of employer transactions, 13,000+ changes of mailing address, 2,500+ duplicate license requests, and 1,750+ changes of main office addresses. Using the eLicensing system is truly a win-win situation. Licensees receive instantaneous results and the Licensing Section staff can devote their time to processing paper applications and responding to telephone inquiries. We especially encourage licensees to use eLicensing to make salesperson and broker license changes as these transactions create the highest volume of incoming paperwork. The resulting benefit will be greater overall application processing efficiency and better service.

Some of the features of the eLicensing system include a customized selection menu of eLicensing options specific to the conditions of each licensee, automated fee payment and processing, status tracking of online transactions and e-mail confirmations.

The DRE's Web site is more than just a place to conduct an eLicensing transaction. Have you ever needed to research a statute in the Real Estate Law or find a Regulation of the Real

eLicensing... You *can* do it!

By Lynne Ryan



"This is a tremendous tool. Thank you!"

"IT'S WONDERFUL! I've been a licensee since 1975 and typically dread the renewal process, so this was truly a breeze."

"Time saving! Thank you!"

"Great system. Very user friendly and easy to work with."

"Great idea!!!!!! And easy to use with no catches or added expense!"

"No muss, no fuss...I like easy ways to do things. This is so simple to do I did not have to ask my teenager to assist me."

"Cool!" "Awesome!" "Excellent!" "No stress!" "A breeze!"

As the eLicensing liaison between the DRE and licensees, I have helped many licensees understand the eLicensing process and feel comfortable using it. Here are some questions I receive on a regular basis and the answers...

1. I'm uneasy about using eLicensing
— is it safe and secure?

The DRE has taken care to ensure your eLicensing transaction is secure from start to finish and that your privacy is protected. Look for the small closed/locked padlock icon located in the lower right- or left-hand corner of your browser window — it indicates a secure connection. See http://www.dre.ca.gov/privacy.htm and https://secure.dre.ca.gov/faqs/faqs_elic.htm for further information.

 I have started the renewal process on eLicensing, but discovered that I entered an incorrect e-mail address for the broker. He/She never received an e-mail to certify. What can I do?

Don't worry — just let your broker know that your employment needs to be certified. When your broker logs on to eLicensing, your broker will be able to certify your employment. If your broker does not certify your employment within seven days, the DRE will send a letter to

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Estate Commissioner only to discover that your Real Estate Law book is ten years old and you are not sure if the statute or regulation has changed? You can find the most current Real Estate Law and Regulations of the Real Estate Commissioner on the DRE Web site. Have you ever wanted to check the status of a salesperson, obtain a current DRE form, find out the current application processing timeframes, read the current *Real Estate Bulletin*, find an article in a previous bulletin, research a career at the DRE, or find continuing education course sponsors? All of these

questions and more can be satisfied by a visit to our Web site.

By frequently visiting the DRE's Web site you will be able to keep up to date regarding new changes to our laws, regulations and procedures as well as learn what new transactions have been added to the eLicensing system. So please, help us to better serve you by using our Web site and the eLicensing system whenever possible. Thank you.



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eLicensing ... You can do it!

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you and your broker reminding you both that your employment needs to be certified.

3. I have started the renewal process using eLicensing, but have found out that my company will not complete the certification process using eLicensing. What do I do now?

If this is the case, please ask the broker or designated officer to call the DRE. We can answer any questions or concerns they may have and walk them through the registration process. If they choose not to contact DRE, please print a copy of your entire renewal application from eLicensing, have your broker sign it and submit it to the DRE for normal processing. Please include a copy of your proof of payment as well.

4. What happens if I have to exit eLicensing prior to completing my renewal?

All the information you have entered will be saved. When you return to eLicensing, you can pick up where you left off.

5. In viewing my license status online, after processing my renewal, I notice that my status has become NBA (no broker affiliation — sales) or (no business address — broker). Why?

You are asked to answer a series of four questions as you start the eLicensing renewal process. One of the questions is "On renewal date, will you be engaged in real estate activities for which a California real estate license is required?" If you answered NO to this question, the DRE will change your license to a non-working status. If this not correct as you will be working, you will need to complete a Salesperson Change Application (RE 214) or a Broker Change Application (RE 204) available on the DRE Web site, under "FORMS."

6. Is there a way I can view the screens before I start processing my renewal via eLicensing?

Yes. Click on the *Learn to Use eLicensing* bullet in the eLicensing section of the Home page of the DRE Web site. The DRE has developed tutorial slide shows to guide you through the following eLicensing processes: Logging on to eLicensing, Renewing your broker license, Renewing your salesperson license.

7. Can I renew my corporation license via eLicensing?

No. At this time, corporations may not use eLicensing for renewals or changes.

8. Can I activate my broker license via eLicensing?

No. If you already have an *existing* main office address with the DRE, then you may change it, but you *cannot activate* or add a *new* main office address to your broker license via eLicensing.

 My broker was reviewing my renewal application prior to certifying my employment, and noticed that my SSN was listed as 000-00-0000. Why?

The social security number is printed in this way to protect the privacy of the licensee.

10. I am the designated officer for a corporation. I received an e-mail saying "CERTIFY YOUR EMPLOYEES." What do I do?

Click on Log on to eLicensing in the eLicensing section of the Home page of the DRE Web site. If you have never used eLicensing, you must first register. Click on the register button, read the terms and conditions set by the DRE, and click the accept button. You will be asked to enter your license number, social security number (SSN) and



date of birth (DOB). Because corporations don't have a SSN or DOB, enter your individual broker license number, SSN and DOB instead.

Next, you will be asked to create a user name, (which can be as few as five characters, but as many as twenty – using letters or numbers or a combination of both) and a password (which, too, can be as few as five characters, but as many as twenty — using letters or numbers or a combination of both). Enter your password a second time. Enter your e-mail address in the next box, and then again in the last box. Your registration is now complete and it is time to sign in.

Click the *continue* button to move to the next screen, the sign in screen. Enter the user name and password that you just created and click on the sign in button. After you successfully sign in, you will see the menu option certify employees. Click on that menu option, the next screen will show all employees needing certification. You can review a copy of the licensee's renewal application prior to certification if you would like. You need to have Acrobat Reader installed on your computer to download a copy of the employee's renewal application.

To certify your salesperson's employment, click in the *select* box next to the employee's name, and click the *certify* button. The employee's renewal is now considered complete and a new certificate will be generated.

That was easy, right?

Hopefully I have encouraged you to use eLicensing. Please give it a try. It makes all of our busy lives so much easier, yours, your broker's and the DRE's as well.

We know that once you try eLicensing, you will be encouraging your colleagues to use it too!

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Disciplinary Action — June thru August 2003

- ✓ A list of actions is not published in this Bulletin until the 30-day period allowed for court appeal has expired, or if an appeal is filed and the disciplinary action is stayed, until the stay is dissolved. Names of persons to whom licenses are denied on application are not published.
- Licensees are listed alphabetically by the District Office region of responsi-
- The license type is listed in parentheses after the licensee's name. [REB - Real

estate broker; RREB - Restricted real estate broker; RES - Real estate salesperson; RRES – Restricted real estate salesperson; PRLS - Prepaid rental listing service; RPRLS - Restricted prepaid rental listing service; REO -Real estate officer; REC – Real estate corporation]

Below are brief summaries of various regulations and code sections. The full text of the sections is found in the Business and Professions Code and the Regulations of the Real Estate Com-

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missioner, both of which are printed in the Real Estate Law book. The



Real Estate Law book is available for purchase from the Department of Real Estate (see page 11 or DRE Web site).

Disciplinary actions that are "stayed" means there is "a delay in carrying out" all or part of the recommended discipline.

Commissioner's Regulations

2/13	address with DRE
2795.1	Failure to obtain or retain receipt for public report
2831	Failure to keep proper trust fund records
2831.1	Inadequate separate trust fund beneficiary records
2831.2	Failure to reconcile trust account
2832	Failure to comply with trust fund handling provisions
2832.1	Failure to obtain permission to reduce trust fund balance in a multiple beneficiary account
2834	Trust account withdrawals by unauthorized or unbonded person
2835	Retention of broker funds in trust account
2950(d)	Failure of broker handling escrows to maintain records and accounts
2950(g)	Broker-handled escrow disbursement without written instructions
2950(h)	Failure by broker handling escrow to deposit trust funds in trust account
2970	Failure to submit advance fee material for review
2972	Advance fee accounting
3007.3(a)(1)	Failure to comply with CE correspondence course offering final examination rules

Licensee's failure to maintain current business or mailing

10232.2(c)

Business and	Professions Code
490	Substantially related criminal conviction
498	License obtained by fraud or misrepresentation
10085	Failure to submit advance fee materials
10130	Acting without license
10137	Unlawful employment or payment of compensation
10145	Trust fund handling
10146	Advance fee handling
10159.2	Failure by designated officer to supervise licensed acts of
	corporation
10162	Failure to maintain a place of business
10176(a)	Making any substantial misrepresentation
10176(b)	Making false promise
10176(e)	Commingling trust funds with brokers funds
10176(i)	Fraud or dishonest dealing in licensed capacity
10177(a)	Procuring a real estate license by misrepresentation or material
	false statement
10177(b)	Conviction of crime
10177(d)	Violation of real estate law or regulations
10177(g)	Negligence or incompetence in performing licensed acts
10177(h)	Failure to supervise salespersons or licensed acts of corporation
10177(j)	Fraud or dishonest dealing as principal
10177(k)	Violation of restricted license condition
10177.5	Civil fraud judgment based on licensed acts
10232.2	Failure to file or maintain trust fund status
10232.2(a)	Failure to provide independent audit reports

Failure to provide trust fund reports

10232.25	Failure to file trust fund status reports
10234	Failure by broker negotiating mortgage loan to record or cause
	trust deed to be recorded
10240	Failure to give mortgage loan disclosure statement
11018.1(a)	Failure to give public report to prospective purchaser
11018.2	Sale of subdivision lots without a public report

REVOKED LICENSES

Fresno Region

Marquez, Bambi Lynn (REB, REO)

502 Castle St., Modesto Effective: 6/25/03 Violation: 10177(j)

Los Angeles Region

Aguilera, Flavio Garcia (RES)

1242 W. Hemlock St., Oxnard

Effective: 7/21/03

Violation: 490, 498, 10177(b)

Alvarado, Bertha (RRES)

8741 Belladona, Riverside Effective: 8/4/03 Violation: 10176(a), 10177(g)(j)(k)

Alvarez, Sergio (RES)

2621 E. Chevy Chase Dr., Glendale Effective: 6/3/03 Violation: 490, 10177(b)

Barillas, Daniel Rene (RES)

3277 Carriage House Dr., Chino Hills Effective: 7/11/03 Violation: 490, 10177(b)

Bush, Hollis Lovee (RES)

c/o 35006 Yucaipa Blvd., Yucaipa

Effective: 6/11/03 Violation: 498, 10177(a)

Cornelius, Barbara Jean (REB)

4508 Martin Luther King Blvd., #31, Los Angeles Effective: 6/2/03 Violation: 490, 10177(b)

Coury, Paul James (RES)

22816 Pacific Coast Hwy., #A, Malibu

Effective: 8/12/03 Violation: 490, 10177(b)

Flores, Antonio (RES)

2290 Elm Ave., Long Beach *Effective:* 6/24/03 Violation: 10176(a)(i)

Goldinger, S. Jay (RES)

415 N. Crescent Dr., #235, Beverly Hills *Effective:* 6/26/03 Violation: 490, 10177(b)

Hintz, Merylin (REB)

3639 East 2nd St., #201, Long Beach Effective: 7/3/03 Violation: 10177.5

Jackson, James Henry III (REB) 8726 Sepulveda Blvd., #470,

Los Angeles Effective: 8/4/03 Officer of: Playa Capital, Inc. Violation: 2715, 10162, 10165, 10177(d)(g), 10232.2, 10232.25

Lam, Oscar O. (RES)

2387 Grace St., Riverside Effective: 6/30/03 Violation: 10130, 10177(d)

Lee, Raymond Bih-Chang (REB)

28 B Diamond St., Arcadia Effective: 8/18/03 Violation: 490, 10177(b)

Playa Capital, Inc. (REC) 8726 Sepulveda Blvd., #470,

Los Angeles Effective: 8/4/03 Violation: 2715, 10159.2, 10162, 10165, 10177(d)(g), 10232.2, 10232.25

Raville, Ronald Lamar (REB)

3967 E. Thousand Oaks Blvd., Ste. F., Westlake Village Effective: 8/25/03 Violation: 10145, 10177(d)(g)

Sazegar, David Ali (RES)

15 Via De Roma Walk, Long Beach Effective: 8/4/03 Violation: 490, 10177(b) Page 6 — Real Estate Bulletin Winter 2003



Schultz, Robert Leonard (RES)

#11 Porto Cervo Dr., Dana Point Effective: 7/30/03 Violation: 490, 10177(b)

Shahriari, Fatemeh (RES)

21771 Salado, Mission Viejo Effective: 7/17/03 Violation: 490, 10177(b)

Sirkin, Theodore Martin (REB)

23262 Oxnard St., Woodland Hills Effective: 6/26/03 *Violation:* 490, 10177(b)

Sommers, Robert Edgar (REB)

3649 Atlantic Ave., #B, Long Beach

Effective: 7/28/03 Violation: 490, 498, 10177(a)(b)

Steen, Michael Dwayne (REB)

4515 Valley Ridge Ave.,

Los Angeles Effective: 6/20/03 *Violation:* 490, 10177(b)

Toprakjian, Lucy (REB)

8 Argonaut, #100, Aliso Viejo Effective: 8/18/03 Violation: 10137, 10176(a)(b), 10177(d), 10240

Williams, Judith Louise (RES)

2662 East 20th, #307, Signal Hill Effective: 6/11/03 Violation: 10176(e)(i), 10177(d)(g)

Winegardner, Ilona (RES)

10712 8th Ave., Hesperia Effective: 6/18/03 Violation: 490, 10177(b)

Wyatt, Mable Lee (REB)

1241 East 80th St., Los Angeles Effective: 6/2/03 Violation: 10141.5, 10176(a)(i),

10177(d)(g)(j)

Oakland Region

Amaya, Michael J. (REB)

12124 Saratoga Sunnyvale Rd.,

Saratoga

Effective: 8/6/03 Violation: 490, 10177(b)

Bhai, Anil Odhavji (REB)

932 Edwards Ave., #25, Santa Rosa Effective: 8/25/03 Violation: 490, 10177(b)

Cherques, Jaye Ashley (RES)

PO Box 53184, San Jose Effective: 6/5/03 Violation: 490, 10177(b)

Gazzola, Gabriel Salvadan (RES)

120 Baymount St., Santa Cruz Effective: 8/25/03 Violation: 490, 10177(b)

Gonzalez, Benjamin Familiar (RES)

101-A School St., Daly City Effective: 8/25/03

Violation: 10176(a)(i), 10177(j)

Hamilton, Chaunette Rene (RRES)

433 Buena Vista, #112, Alameda Effective: 8/25/03 Violation: 490, 10177(b)

Ingram, Ruth E. (RES)

PO Box 506, Aromas Effective: 7/14/03 *Violation:* 490, 10177(b)

Sacramento Region

Countryman, Erin Marie (RES)

PO Box 7382, Eugene, OR Effective: 6/27/03 Violation: 490, 10177(b)

San Diego Region

Gamez, Javier Heredia (RES)

PO Box 2012, National City Effective: 7/8/03 Violation: 490, 498, 10177(a)(b)

REVOKED WITH A RIGHT TO A RESTRICTED LICENSE

Fresno Region

and conditions

Jarmin, Rodney Virgil (REB, REO)

630 10th St., Paso Robles *Effective:* 6/20/03 Officer of: Real Property Lenders, Inc. Violation: 10177(h) Right to RREB license on terms

Real Property Lenders, Inc. (REC)

630 10th St., Paso Robles Effective: 6/20/03 Violation: 2831, 2831.1, 2831.2, 2834, 2970, 10085, 10145, 10146, 10177(d), 10229(e)(g)(j), 10232.2(a)c), 10232.25, 10234, 10240

Right to RREC license on terms

and conditions

Los Angeles Region

Alford, Alan Tyree (REB, REO)

12085 Morrow Dr., Tustin Effective: 8/12/03

Officer of: EMF Mortgage, Inc. Violation: 10137, 10177(d), 10240

Right to RREB license on terms and conditions

Blackledge, Dwight Francis (RES)

293 Burnett Ave., Ventura Effective: 6/24/03 Violation: 490, 10177(b) Right to RRES license on terms and conditions; RRES license suspended indefinitely

Dykeman, Thomas Earl (REB)

14314 Greenleaf St., Sherman Oaks Effective: 6/30/03 *Violation:* 490, 10177(b) Right to RREB license on terms and conditions

Rivera, Roxana Teresa (RES)

1850 East 17th St., Santa Ana Effective: 8/12/03 Violation: 10177(j)

Right to RRES license on terms

and conditions

Ronald L. Wolfe & Associates, Inc. (REC)

173 Chapel St., Santa Barbara Effective: 6/20/03

Violation: 2831, 2831.1, 2831.2, 2832.1, 2835, 10145, 10177(d)(g) Right to RREC license on terms

and conditions

Wolfe, Ronald Leigh (REB, REO)

173 Chapel St., Santa Barbara

Effective: 6/20/03

Officer of: Ronald L. Wolfe &

Associates

Violation: 10159.2, 10177(h) Right to RREB license on terms and conditions

Oakland Region

Ashley McIver, Ltd. (REC)

3 Reed Ranch Rd., Tiburon Effective: 7/26/03 Violation: 2834, 10137, 10177(d), 10240

Right to RREC license on terms and conditions-

Chao, Care Yunn-Tsyr (RES)

2073 Ocaso Camino, Fremont Effective: 6/26/03 Violation: 490, 10177(b) Right to RRES license on terms and conditions

Davis, JoAnn (REB)

19333 N. Buck Rd., Acampo Effective: 6/9/03 Violation: 2831.2, 2832.1, 10145, 10177(d)

Right to RREB license on terms and conditions

Hightree, Stephanie Renee (RES)

5400 Ygnacio Valley Rd., #Z-B8, Concord Effective: 8/5/03 Violation: 498, 10177(a)

Lewis, Kenneth (RES)

1210 Wildwing Ln., Vallejo Effective: 6/13/03 Violation: 490, 10177(b) Right to RRES license on terms and conditions

Lubag, Arthur Concepcion (RES)

852 2nd Ave., San Bruno Effective: 6/18/03 Violation: 490, 10177(b) Right to RRES license on terms and conditions

Myrdal, Eric Paul (RES)

2826 Parkway Dr., Martinez *Effective:* 7/28/03 *Violation:* 490, 10177(b) Right to RRES license on terms and conditions

Pascucci, Carmine Charles (REB, REO)

4380 Redwood Hwy, Ste. B-8, San Rafael *Effective:* 7/26/03 Officer of: Ashley McIver, Ltd. Violation: 10177(h)

Right to RREB license on terms

and conditions

Pickett, James Oliver (REB)

1975 Hamilton Ave., #25,

San Jose

Effective: 8/21/03

Violation: 490, 10177(b) Right to RREB license on terms and conditions

Qutami, McLean Mizyed (REB)

2853 Miranda Ave., Alamo Effective: 6/9/03 Violation: 490, 10177(b) Right to RREB license on terms and conditions

Roe, John E. (REB)

1081 Harness Cir., #5, San Ramon Effective: 7/15/03 *Violation:* 490, 10177(b) Right to RREB license on terms and conditions

Scattini, Steven Joseph (REB)

20 Cobblestone Lane, Belmont Effective: 7/15/03 Violation: 490, 10177(b) Right to RREB license on terms and conditions

Turnauer, Andrew Eugene Jr. (RES)

3 Reed Ranch Rd., Tiburon Effective: 7/26/03 Violation: 2834, 10130, 10137, 10177(d)(f) Right to RRES license on terms

and conditions Wu, Jason Chia (RES)

7099 Phyllis Ave., San Jose Effective: 8/25/03 Violation: 490, 10177(b) Right to RRES license on terms and conditions

Sacramento Region

Fong, Glenn King Ngar (REB, REO)

10100 Fair Oaks Blvd., Ste. F, Fair Oaks Effective: 7/22/03 Officer of: Glenn N. Fong & Company

Violation: 2831, 2831.1, 2831.2, 2832, 2832.1, 2834, 10145,

10177(d)(h)

Right to RREB license on terms and conditions

Glenn N. Fong & Company (REC) 10100 Fair Oaks Blvd., Ste. F,

Fair Oaks Effective: 7/22/03 Violation: 2831, 2831.1, 2831.2,

2832, 2832.1, 2834, 10145,

10177(d)(h) Right to RREC license on terms and conditions

McGovern, Roy Burke (RES)

6728 Fair Oaks Blvd., Ste. 304, Carmichael

Effective: 6/25/03

Violation: 10176(a), 10177(d), 10240

Right to RRES license on terms and conditions

R.M. Sterling Mortgage Services, Inc. (REC)

6728 Fair Oaks Blvd., Ste. 304, Carmichael

Effective: 6/25/03

Violation: 10176(a), 10177(d),

Right to RREC license on terms and conditions

SUSPENDED WITH STAY

Fresno Region

Erskine, Thomas Henry (REB, REO)

630 14th St., Paso Robles Effective: 7/1/03

Officer of: Ranch and Coast

Properties Violation: 10159.2, 10177(d)(g)(h)

Suspended for 60 days-stayed for 2 years on terms and conditions

Machado, Sheryle Ann (RES)

605 Garcia Rd., Atascadero

Effective: 7/1/03 *Violation:* 2795.1, 10177(d), 11018.1(a), 11018.2

Suspended for 60 days-stayed for 2 years on terms and conditions

Ranch and Coast Properties (REC)

630 14th St., Paso Robles Effective: 7/1/03

Violation: 2795.1, 10177(d),

11018.1(a), 11018.2 Suspended for 60 days

Salvatore, James E. (RES)

2541 Coburn Ln., Shell Beach

Effective: 7/1/03 Violation: 2795.1, 10177(d),

11018.1(a), 11018.2

Suspended for 60 days-stayed for 2 years on terms and conditions

Silva, Victoria Ann (REB)

630 14th St., Paso Robles

Effective: 7/1/03

Violation: 2795.1, 10177(d),

11018.1(a), 11018.2

Suspended for 60 days-stayed for 2 years on terms and conditions

Smith, Michele Louise (RES)

PO Box 1144, Templeton

Effective: 7/1/03 Violation: 2795.1, 10177(d),

11018.1(a), 11018.2

Suspended for 60 days-stayed for 2 years on terms and conditions

Stemper-Brown Realty (REC)

711 12th St., Paso Robles

Effective: 7/1/03 Violation: 2795.1, 10177(d),

11018.1(a), 11018.2

Suspended for 60 days-stayed for 2 years on terms and conditions

Los Angeles Region

BGC Corporation (REC)

420 N. Montebello Blvd., Ste.

100, Montebello Effective: 8/11/03

Violation: 2715, 2832, 2832.1,

2834, 2950(h), 10145,

10177(d)(g)

Suspended for 90 days-stayed for 2 years on terms and conditions

Bisson, Edmond James (REB, REO)

3810 W. Pacific Coast Hwy,

Torrance

Effective: 8/21/03

Officer of: J P King Auction

Company, Inc.

Violation: 10159.2, 10177(h) Suspended for 30 days-stayed for 2 years on terms and conditions

2 years on terms and conditions

Effective: 8/14/03

Bush, Brian Lewis (REB, REO)

Effective: 6/30/03

Effective: 6/10/03

Segundo

REO)

conditions

Montebello

REO)

2221 Rosecrans Ave., Ste. 122, El

Officer of: GF Mortgage, Inc.

Violation: 10137, 10177(d)(h)

1 year on terms and conditions

Calhoun, David Edmund (REB,

8110 Kelvin Ave., Winnetka

10177(d)

Suspended for 90 days-30 days

stayed for 2 years on terms and

Cambrone, Elsie Romero (REB,

420 N. Montebello Blvd..

Officer of: BGC Corporation

Violation: 2715, 2832, 2832.1,

2834, 2950(h), 10145, 10159.2,

Suspended for 90 days-stayed for

2 years on terms and conditions

18860 Nordhoff St., Northridge

Suspended for 90 days-stayed for

2 years on terms and conditions

18860 Nordhoff St., Northridge

Violation: 10159.2, 10177(d)

Suspended for 90 days-stayed for

Clayton, William A. (REB, REO)

Violation: 10145, 10177(d)

Clayton Place Associates, Inc.

Effective: 8/14/03

Effective: 8/11/03

10177(d)(g)(h)

(REC)

Violation: 3007.3(a)(1)

Suspended for 60 days-stayed for

Cosner, Richard David (REB, REO)

1181 California Ave., Ste. 204,

Corona

Effective: 7/31/03

Officer of: Silvercrest Realty,

Inc.

Violation: 10137, 10177(d) Suspended for 90 days-stayed for

2 years

CTC Funding, Inc. (REC)

6700 Indiana Ave., Ste. 210,

Riverside

Effective: 8/7/03

Violation: 10137

Suspended for 90 days-stayed for

2 years on terms and conditions

Downing, Peter Michael (REB)

5561 Lockhaven Dr., Buena Park

Effective: 8/7/03

Officer of: CTC Funding, Inc.

Violation: 10137

Suspended for 90 days-stayed for 2 years on terms and conditions

GF Mortgage, Inc. (REC)

2221 Rosecrans Ave., Ste. 122,

El Segundo

Effective: 6/30/03

Violation: 10137, 10177(d) Suspended for 60 days-stayed for

1 year on terms and conditions

Hershman, Steven Mark (REB, REO)

210 Avenue I, Ste. F,

Redondo Beach

Effective: 7/7/03 Officer of: Union Discount

Mortgage, Inc.

Violation: 10145, 10177(d) Suspended for 90 days-stayed for 2 years on terms and conditions

J P King Auction Company, Inc. (REC)

3810 W. Pacific Coast Hwy, Ste.

101, Torrance

Effective: 8/21/03 Violation: 2834, 2970, 2972, 10085, 10130, 10145, 10146,

10177(d)(g)

Suspended for 90 days-stayed for 2 years on terms and conditions

Jones, Laureen C. (RES)

7827 E. Florence Ave., Downey

Effective: 6/23/03 Violation: 10177(g)

Suspended for 60 days-stayed for 2 years on terms and conditions

Perez, Humberto Jose (REB, REO)

3074 Temple Ave., Pomona

Effective: 8/25/03

Vonrope Mortgage Officer of:

Corporation Violation: 10159.2, 10177(g)(h)

Suspended for 60 days-stayed for 2 years on terms and conditions

Silvercrest Realty, Inc. (REC)

1181 California Ave., Ste. 204,

Corona

Effective: 7/31/03

Violation: 10137, 10177(d) Suspended for 90 days-stayed for

2 years

Thayer, Kenan Cary (REB)

4685 Macarthur Ct., Ste. 300,

Newport Beach

Effective: 8/11/03

Violation: 2832, 2832.1, 2834, 10145, 10176(e), 10177(d)(g),

Suspended for 90 days-stayed for 2 years on terms and conditions

Union Discount Mortgage, Inc. (REC)

210 Avenue I, Ste. F,

Redondo Beach

Effective: 7/7/03

Violation: 10145, 10177(d) Suspended for 90 days-stayed for

2 years on terms and conditions Vonrope Mortgage Corporation

(REC) 2235 Autro Centre Dr., Glendora

Effective: 8/25/03

Violation: 2831, 2831.2, 2832.1, 2950(d)(g)(h), 10145,

10177(d)(g)

Suspended for 60 days-stayed for 2 years on terms and conditions

Oakland Region

Fahey Properties, Inc. (REC)

1005 Terra Nova Blvd., Pacifica

Effective: 8/25/03

Violation: 10176(a), 10177(g) Suspended for 45 days-stayed for 2 years on terms and conditions

Fahey, Dennis M. (REB, REO)

10 Banff Way, Pacifica

Effective: 8/25/03

Officer of: Fahey Properties, Inc. Violation: 10176(a), 10177(g) Suspended for 45 days-stayed for

2 years on terms and conditions

Sacramento Region

Bohl, John Alvin III (REB, REO)

6728 Fair Oaks Blvd., Ste. 304,

Carmichael

Effective: 6/25/03

Officer of: R.M. Sterling

Mortgage Services, Inc.

Violation: 10159.2,

10177(d)(g)(h)

Suspended for 10 days-stayed for 2 years on terms and conditions

INDEFINITE SUSPENSIONS

(under Recovery Acct. provisions)

Los Angeles Region

Jones, Derrek Alan (RES)

5601 W. Slauson, #244, Culver City

Effective: 7/15/03 **Equity Pension Investments, Inc.**

(REC)

3580 E. Pacific Coast, #3, Long Beach

Effective: 7/15/03

Painter, Craig Boyd (RES) 5199 E. Pacific Coast Hwy.,

Long Beach Effective: 7/15/03

Oakland Region

Craighead, Carlton Bertram (REB) 14375 Saratoga Ave., Ste. A,

Saratoga Effective: 7/15/03

Pollock, James Michael (RES) 345 Mountain View, San Rafael

Effective: 7/15/03

Rosen, Michael Pace (RES) 6601 Commerce Blvd., Rohnert Park

Effective: 6/24/03 San Diego Region

Thompson, Richard Ralph (RES) 4847 Williamsburg Ln #155,

La Mesa

Effective: 6/24/03



Page 8 — Real Estate Bulletin Winter 2003

Statement of Ownership, Management & Circulation as required by the U.S. Postal Service

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LICENSE SURRENDERED

(Licenses voluntarily surrendered per B&P Code §10100.2 during an administrative action/investigation)

Los Angeles Region

Cater, Robert Wesley (REB)

3837 Santa Rosalia Dr., Los Angeles Effective: 8/4/03

Compass Marketing Group (REC)

130 McCormick Ave., Ste. 104, Costa Mesa Effective: 7/7/03

Consorcio Lending, Inc. (REC)

16742 Orange Way, Fontana Effective: 8/4/03

EMF Mortgage, Inc. (REC)

12085 Morrow Rd., Tustin Effective: 8/12/03

Escalante, Hugo Armando (REB, REO)

2654 E. Garvey Avenue South, West Covina Effective: 8/7/03

Islas, Jose Alejandro (RES)

3825 West 139th St., Hawthorne Effective: 8/25/03

Lujan, Andrew (RES)

2051 Addison Way, Los Angeles Effective: 7/8/03

Rivera, German Alfonso (RES)

1850 East 17th St., Santa Ana Effective: 8/12/03

Roberts, Timothy Nicolas (REB, REO)

130 McCormick Ave., Ste. 104, Costa Mesa

Effective: 7/7/03

TNR Development Corporation (REC)

130 McCormick Ave., Ste. 104, Costa Mesa Effective: 7/7/03

Y I G, Inc. (REC)

2654 E. Garvey Avenue South, West Covina Effective: 8/7/03

Oakland Region

Karimi, Shahriar (RES)

26280 Elena Rd., Los Altos Effective: 7/15/03

Reineman, Susan Michelle (RES)

1369 Wikiup Dr., Santa Rosa Effective: 7/29/03

Sacramento Region

Bowman, Michael Lloyd (RRES)

4531 American River Dr., Sacramento Effective: 6/12/03

San Diego Region

Basdakis, Zisis (RES)

4473 Louisiana St., San Diego Effective: 7/28/03

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Winter 2003 Real Estate Bulletin — Page 9

Summary of 2003 Legislation

he brief descriptions below of significant 2003 legislation affecting licensees and subdividers are intended to alert you to pertinent changes to the law. We encourage you to consult the statutes for complete information. Copies of the bills can be obtained online at www.leginfo.ca.gov. Please note that "SB" refers to a Senate bill and "AB" to an Assembly bill. The name appearing after the bill number is the name of the author. All statutes are effective January 1, 2004 unless otherwise noted.

AB 104 (Lowenthal) — Homeowner Associations (Chapter 375)

AB 104 requires the managing boards of common interest development (CID) associations to make their accounting books and records and the minutes of proceedings available for inspection and copying by association members, and provides for a civil penalty of \$500, plus costs and reasonable attorney's fees, for the unreasonable withholding of access to association records. Assemblyman Lowenthal was the sponsor of this bill.

AB 309 (Chu) —

Contracts & Mortgage Loan Disclosures (Ch. 330)

AB 309 was co-sponsored by the Asian Pacific American Legal Center of Southern California and Chinese for Affirmative Action. This bill requires, among other things, a person in a trade or business who negotiates specified contracts or agreements primarily in Chinese, Tagalog, Vietnamese or Korean to deliver to the other party to the contract, prior to execution, an unexecuted translation of the contract or agreement in the language in which it was negotiated. This bill also requires a real estate broker to give a borrower a mortgage loan disclosure statement (MLDS) in Chinese, Tagalog, Vietnamese or Korean if the loan is negotiated in one of those languages. The DRE will translate the MLDS into the specified languages for use by the mortgage industry.

AB 309 takes effect July 1, 2004.

AB 512 (Bates) — Common Interest Developments (Chapter 557)

The California Law Revision Commission sponsored AB 512 as an initial effort to reform various aspects of common interest development law in order to curtail clashes between homeowners and homeowner associations. Specifically, AB 512 sets forth a process by which common interest development associations may adopt and change their operating rules, while giving notice and an opportunity to comment to association members. The bill also added chapter and title headings to the Davis-Stirling Act, the main provision of law governing common interest development homeowner associations.

AB 620 (Leno) — Multi-Loans (Chapter 902)

The California Mortgage Association sponsored this bill to allow brokers to arrange multi-lender construction loans based on projected value when completed rather than the current value of the property securing the loan.

AB 679 (Chavez) — Multi-Lender Loans (Chapter 901)

The California Mortgage Association sponsored this bill to allow a broker to arrange a multi-lender loan using multiple separate parcels of real property as security.

AB 728 (Leno) —

Liquidated Damages/Conditional Public Reports

Assemblymember Leno authored this bill extending the permissible term of Conditional Public Reports for condominium projects consisting of 25 units or more. Current law allows the DRE to issue a one year conditional public report for the presale of homes prior to the final public report being issued. AB 728, among other things, allows the Department to issue a public report for the presale of condominiums three years before the projected completion of the project. In addition, this bill amends the amount of liquidated damages that can be obtained in the event a buyer defaults on a purchase of a new condominium.

AB 1086 (Laird) — Homeowner Associations (Chapter 393)

The California Association of Realtors (CAR) sponsored AB 1086. It prohibits a community service organization that is associated with a homeowners association from imposing or collecting a fee in connection with a transfer of title or any other interest unless they meet certain conditions.

AB 1423 (Dutra) —

Homeowner Association Managers (Chapter 147)

Last year, AB 555 (Dutra), was signed into law and allowed professional common interest development managers who met specified education and examination requirements to use the title "certified common interest development manager," if they so chose. This year Assemblyman Dutra sponsored AB 1423 to make various clarifying and technical changes to the law regarding certified common interest development managers. Because the requirements of AB 555 went into effect on July 1, 2003, this bill was an urgency measure and became effective immediately.

AB 1525 (Longville) —

Signs in Common Interest Developments (Ch. 774)

The American Civil Liberties Union sponsored this bill to forbid the governing documents of a common interest development (CID) from prohibiting the posting or displaying of non-commercial signs on or in a homeowner's separate interest.

SB 1080 (Senate Committee Bill) — Salespersons License Prerequisites (Ch. 807)

This bill makes non-controversial, non-substantive (technical) changes to various provisions of law pertaining to many regulatory programs, including the Department of Real Estate.

Continued on page 12

Extra money in the pocket for new home buyers

from the California Housing Finance Agency

ith new home purchasing continuing to make a positive impact on our state's economic landscape, the California Housing Finance Agency (CalHFA) is continuing to develop innovative ways to sustain that growth while creating affordable homeownership opportunities for Californians.

The passage of Proposition 46 pumped \$2.1 billion into California's economy and opened the door to a number of CalHFA programs specifically designed to provide qualified first-time home buyers with housing opportunities that were once well beyond their reach. One specific program, with a funding level of \$47.5 million, is the *School Facility Fee Down Payment Assistance Program*.

This program is intended for California home buyers purchasing newly constructed single-family homes or condominiums. Under the program, there are two plans for which applicants may qualify:

- Home buyers purchasing newly constructed homes (that do not exceed the maximum sales price limits) in the Program's defined economically distressed areas; or
- 2) First-time home buyers who are deemed to be within the program's low and moderate income limits, purchasing a new home anywhere in California.

Under either scenario, applicants who qualify receive a partial or full rebate of the school facility fees paid by the builder, depending on which program benefits them the most. These rebates can, in turn, be used to help the buyer with closing costs, down payment, or any other costs associated with the buyer's first mortgage loan.

In both cases, the amount of assistance given to the qualified buyer is based on the eligible school facilities fees paid by the builder. To date, CalHFA has issued over 4,400 School Facility Fee rebates to new home buyers for a total of \$13.2 million.

For specific details about the School Facility Fee Down Payment Assistance Program, feel free to visit the CalHFA Web site at **www.calhfa.ca.gov** or call CalHFA at 1-800-789-2432.

Mega exams make history!

To accommodate an unprecedented interest in real estate licensure, the DRE scheduled the largest salesperson examination that we can remember. On November 22, 2003, 3,600 salesperson candidates were scheduled in the Los Angeles Convention Center. Another 2,000 were scheduled in the Oakland Convention Center on the same day. By conducting these examinations, the DRE was able reduce the time between the filing of the examination application and the taking of the test. Ongoing efforts such as these represent the DRE's commitment to issue licenses to qualified candidates as soon as possible.



Placing pressure on appraisers

Many licensed real estate appraisers are concerned that they are sometimes "pressured" into performing appraisals for a minimum value specified by a broker in a transaction. In an attempt to increase awareness of this issue, the Office of Real Estate Appraisers provides the following article:

Then working with an appraiser, a broker may tell the appraiser that the or she needs to "hit the sale price" or make a certain value in order for the client to qualify for a loan. Although he broker may not intend to be creating a problem for the appraiser, he or she may be unaware that just by accepting the assignment under those conditions, the appraiser is at risk for disciplinary action against his or her license.

All licensed appraisers are required to conform to the requirements of the Uniform Standards of Professional Appraisal Practice (USPAP). The Conduct section of the Ethics Rule in USPAP states:

"An appraiser must not accept an assignment that includes the reporting of predetermined opinions and conclusions."

In addition, each appraisal report must contain a certification signed by the appraiser, stating that his or her compensation for completing the assignment is not contingent upon "the development or reporting of a predetermined value or direction in value that favors the cause of the client."

Many appraisers feel that they must comply with these "minimum value" requests from brokers or face the prospect of receiving no additional work in the future. As a result, they are performing a balancing act between keeping their license in good standing and keeping their client satisfied. The Office of Real Estate Appraises encourages all appraisers to provide the best possible service to their clients. However, the appraiser must ensure that this is being accomplished within the framework of USPAP.

PART A

Real Estate Publications

Purchase information

DRE publications may be purchased/ordered by mail, by fax, by phone, or in person. (Refer to specific payment methods below.)

For your convenience, most publications are available at no cost on our Web site at http://www.dre.ca.gov.

By mail — Photocopy or remove this page from your *Bulletin*. Complete Parts A, B, and C (if appropriate). Mail it with the proper fee to:

Department of Real Estate Book Orders P.O. Box 187006 Sacramento, CA 95818-7006

By fax — Complete Parts A, B, and C. Fax form to (916) 227-0361.

By phone — Have credit card information ready, then call Book Order desk at (916) 227-0853.

In person from District Office — Complete Parts A, B, and C (if appropriate). Offices are located in Sacramento, Los Angeles, Oakland, Fresno, and San Diego.

Acceptable payment methods

- Personal check, cashier's check or money order should be made payable to: Department of Real Estate.
- VISA, MasterCard, and American Express credit cards may used to purchase DRE publications.
- Cash is acceptable only if purchasing in person and only if it's the exact amount of purchase.

SHIPPING INFORMATION

California sales tax

Use 7.25% tax rate, unless purchase location or delivery address is in the following counties: Alameda (8.25%), Fresno (7.875%, Los Angeles (8.25%), Sacramento (7.75%), and San Diego (7.75%). Requests and fees will be returned if the appropriate sales tax is not included.

Miscellaneous information

- > Prices are subject to change.
- Orders received with incorrect payments will be returned.
- > All sales are final no refunds.
- ➤ Allow 4–6 weeks for delivery.
- ➤ Volume discounts are available. Contact DRE at (916) 227-0853 prior to ordering.

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DRE	RE#	Title of Pub	lication		Cost	Quantity	Your Cost
	1	Reference Book — A Real Estate Guide (Rev. 2006)	0)		\$20		
	2	2004 Real Estate Law Book & CD set (Orders accepted after 1/1/04)					
	6	Disclosures in Real Property Transactions	\$10				
	8	Operating Cost Manual for Homeowner Association	ons		\$10		
	25	Reserve Study Guidelines for Homeowner Associa	tion Budgets		\$10		
	4	Instructions to License Applicants			free		
	13	Trust Funds			free		
	34	A Guide for Residents Purchasing Their Mobileho	me Park		free		
	35	Trust Deed Investments — What You Should Kno	free				
	35A	Using the Services of a Mortgage Broker	free				
	39	Living in a California Common Interest Developm	free				
	51						
	52	Reverse Mortgages — Is One Right for You?		free			
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PERIODICALS

Real Estate Bulletin — Winter 2003

2004 Real Estate Law Book and CD

Each year, the *Real Estate Law Book and CD* is updated to reflect changes in laws and regulations.

The 2004 *Real Estate Law Book and CD* will be available for purchase in January 2004. This important reference for licensees contains:

- ➤ The Real Estate Law (from the Business and Professions Code);
- ➤ The Real Estate Commissioner's Regulations (from the California Code of Regulations);
- Portions of the Administrative Procedures Act (from the Government Code);
 and



If yes, please change your license *mailing address;* this address is used to mail the *Real Estate Bulletin* and renewal notices. Take advantage of *eLicensing* to make the change or use the appropriate "change" form.

Pertinent excerpts from various California Codes.

The cost will be \$25, plus tax. Orders will be accepted after January 1, 2004. Use the order form on page 11 or submit a Publications Request (RE 350). (RE 350 is available on the DRE Web site or from any District Office.)

The 2004 Real Estate Law will also be available on the DRE Web site **www.dre.ca.gov**.

Please note, the *Reference Book*—*A Real Estate Guide* was last revised in 2000, but a revision is planned for 2005.

Legislation

Continued from page 9

For example, current law requires a person to successfully complete a course in Real Estate Principles prior to scheduling a license exam date. SB 1080 will allow a prospective real estate salesperson to schedule an exam date while enrolled in a Real Estate Principles class, reducing the total time it takes to obtain a real estate license since the applicant won't have to wait until after the completion of the course to apply to take the exam. This bill also authorizes the DRE to run the fingerprints of exam applicants. The provisions of SB 1080 affecting the DRE are not effective until July 2004, giving the Department time to update its exam tracking software and enhance its eLicensing programs to facilitate the scheduling of license exams via the Internet.